

PART 1: FOR APPLICANT'S COMPLETION

Please select (•) where applicable

☐ New/Change GIRO Application ☐ GIRO Termination

StarHub Customer Name/Company Name (as printed on your StarHub bill)

Date (DD/MM/YYYY)

StarHub Customer NRIC/FIN/Passport/Company BRN/UEN No.^

Contact No. (Tel/Mobile)

 +65

^ For Consumer customer, please provide last 4 characters of your NRIC/FIN/Passport No. (ie. 123A)

^ For Business customer, please provide full company BRN/UEN No.

StarHub Payment Code*

(i)									
(ii)									
(iii)									

* StarHub Payment Code (4 to 8 numeric digits) can be found on the payment slip of your bill.

* Please indicate at least one StarHub Payment Code and deduction for Bill Payment will be based on the StarHub Payment Code provided.



It's hassle-free when you apply GIRO at www.starhub.com/egiro
For the latest list of participating banks, refer to <https://abs.org.sg/consumer-banking/eGIRO>

PART 2: FOR BANK ACCOUNT HOLDER COMPLETION

Name of Bank ("Bank")

My/Our Bank Account No.

My/Our Name as in Bank Account

- (a) I/We hereby instruct you to process StarHub instruction to debit my/our account.
- (b) You are entitled to reject StarHub debit instruction if my/our account does not have sufficient funds and charge me/us a fee for this. You may also at your discretion allow the debit even if this results in an overdraft on the account and impose charges accordingly.
- (c) This authorisation will remain in force until terminated by your written notice sent to my/our address last known to you or upon receipt of my/our written revocation through StarHub.
- (d) I/We of Part 1 and 2 respectively agrees to StarHub collecting, using and/or disclosing my personal for the purposes of processing and administering this recurring payment arrangement.
- (e) This application will supersede existing payment arrangement in relation to this account with StarHub.
- (f) Please note (a), (b) and (c) are not applicable for GIRO termination request.

My/Our Signature(s)/Thumbprint(s)/Company Stamp

(As in Finance Institution's Records) For thumbprints, please go to your respective bank branches with your identification.

PART 3: FOR STARHUB LTD'S COMPLETION

SWIFT BIC	StarHub Bank Account No.
DBSSSGSGXXX	0 0 1 0 8 0 0 0 0

SWIFT BIC	Bank Account No. to be Debited

StarHub Payment Code

(i)									
(ii)									
(iii)									

PART 4: FOR BANK'S COMPLETION

To: StarHub Ltd
c/o DBS Bank Ltd Account Services, 2 Changi Business Park Crescent #07-05 DBS Asia Hub S486029
This application is hereby REJECTED (please tick ✓) for the following reason(s):

- | | |
|--|---|
| ☐ Signature/Thumbprint #differs from bank's records | ☐ Wrong account number |
| ☐ Signature/Thumbprint incomplete/unclear # | ☐ Amendments not countersigned by customer |
| ☐ Account operated by signature/thumbprint# | ☐ Others: |

Name of Approval Officer

Authorised Signature

Date

#Please delete where applicable

RECURRING GIRO (GIRO) NOTES:

- (1) It will take **4 to 6 weeks** from the time that we receive your StarHub GIRO application form, process and send the form to your bank for final application approval.
- (2) Please continue to pay for your StarHub bill(s) using other StarHub accepted one-time payment modes until your GIRO application is in effect. For the list of payment options, please visit www.starhub.com/payment (Consumer) or www.starhub.com/business-payment (Business).
- (3) For approved recurring GIRO applications by your bank:
 - > The approval of this application will supersede existing payment instruction for the nominated Account(s).
 - > This authorization will take effect from your next StarHub billing cycle.
 - > A system generated letter of notification will be sent to you upon approval.
 - > The StarHub account holder will see the following message on the StarHub bill once the GIRO arrangement is in effect **"Thank you for paying by GIRO via bank account ending in XXX"**.
- (4) Please maintain sufficient funds in your bank account for the GIRO deductions to avoid administrative or late charges. StarHub is not liable for any surcharges/fees imposed by your bank for unsuccessful deductions from the designated GIRO bank account.
- (5) GIRO termination is in effect when the following message is not displayed on your StarHub bill **"Thank you for paying by GIRO via bank account ending in XXX"**.
- (6) StarHub refers to StarHub Ltd and /or the relevant affiliate providing the particular service, as set out in the [StarHub Consumer Terms & Conditions](#) and [StarHub Business Terms & Conditions](#).

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Postage will
be paid by
addressee.
For posting in
Singapore only.

**BUSINESS REPLY SERVICE
PERMIT NO. 09330**



**STARHUB LTD
(RECURRING GIRO)**
Payment Team (Finance)
67 UBI AVENUE 1
#03-01 INNOVATE @ UBI
SINGAPORE 408942

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