

Request to Uplift Account Status

Date: _____

To: StarHub Finance

Dear Sir/ Madam

I, _____ (Name of Customer), of
_____ (NRIC/ FIN), would like to request StarHub Ltd ("**StarHub**") to uplift my
account status from "Restricted" to "Normal" permanently with immediate effect.

I acknowledge and undertake to indemnify StarHub against any losses, liability and damages which
may arise as a result of or in connection with the abovementioned request. I also unconditionally and
irrevocably agree to pay all charges under all my accounts with StarHub from this date hereon.

I attach the following documents for verification:

- a. A copy of my NRIC / FIN

Yours Sincerely,

Signature of Customer

Date