

Terms & Conditions:

Samsung Galaxy S26 Series Pre-order

(A) Subscribers on a Buy Now Pay Later arrangement with Star Plan, 5G Unlimited+ Plan or 5G Platinum Plan

1. Buy Now Pay Later (“**BNPL**”) arrangement is a payment option offered to Star Plan, 5G Unlimited+ and 5G Platinum Plan subscribers (“**Selected Subscribers**”) for selected devices.
2. Selected subscribers who are eligible and have enrolled in the BNPL arrangement will be allowed to pay the price of the Samsung Galaxy S26 Series handset (“**Handset**”) over a period of 12 or 24 months.
3. The Buy Now Pay Later payment option is not applicable to Bill Rebates and Business subscribers.
4. Selected Subscribers are not entitled to apply for the BNPL arrangement in conjunction with any other recontract vouchers, handset vouchers, trade-ins, discounts or promotions, unless otherwise stated.
5. The purchase price of the Handset (“**Purchase Price**”) will be charged in instalments through the monthly postpaid bill and the instalments must be paid on time.
6. StarHub reserves the right to determine your eligibility to participate in the BNPL arrangement; and select the mobile device that is eligible for the BNPL arrangement.
7. The StarHub [Consumer General Terms and Conditions](#), the StarHub [Service Specific Terms & Conditions for Star Plans](#) as well as the [Service Specific Terms & Conditions for 5G Unlimited+ and 5G Platinum Plans](#) (where applicable) shall apply.

(B) Promotions for Purchases during Pre-Order Period:

1. **\$38 eco-voucher:** You will receive a \$38 eco-voucher if you registered your interest in the Handset between 11 February 2026, 7 am and 26 February 2026, 12 am. The eco-voucher can only be used to offset the Purchase Price during the pre-order period, which falls between 26 February 2026, 9 am – 10 March 2026, 11.59 pm (“**Pre-Order Period**”).
2. **Limited-time Pre-Order Device Price:** Selected subscribers to 5G Unlimited+ or 5G Platinum Plans may enjoy a one-time device discount (“**Device Discount**”) when you purchase a Handset during the Pre-Order Period and pay under the BNPL arrangement. The value of the Device Discount is accurate as of the date of purchase and will be shown during the purchasing process. The value of Device

Discount will be applied upon approval of the BNPL arrangement, and the net purchase price of your Handset (after deducting the Device Discount) will be reflected in your BNPL account. StarHub will be entitled to recover the Device Discount on a pro-rated basis if you terminate the BNPL arrangement during the BNPL repayment term. The value of the Device Discount that StarHub will be prorated based on the remaining number of months in the BNPL repayment term.

3. **Free storage upgrade:** You will receive a free storage upgrade to the next storage tier when you purchase a Handset during the Pre-Order Period. Example: By purchasing a Handset with 512GB of storage, you will be paying a Handset with 256GB of storage.
4. **Purchase with purchase discount for selected Samsung Watches:** Enjoy a purchase-with-purchase discount (“**PWP Discount**”) when you purchase a Samsung Watch in the same transaction as the Handset during the Pre-Order Period. The value of the PWP Discount is accurate as of the date of purchase and will be shown during the purchasing process.
5. **Port-in/Sign Up discount:** You will receive a discount of up to \$388 off the Handset Purchase Price (“**Sign-Up Discount**”) when you subscribe to 5G Unlimited+ Plus plan onwards, and pay for the Handset under the BNPL arrangement during the Pre-Order Period. The value of the Sign-Up Discount is accurate as of the date of purchase and will be shown during the purchasing process. The value of the Sign-Up Discount will be applied upon approval of the BNPL arrangement, and the net purchase price of your Handset (after deducting the Sign-Up Discount) will be reflected in your BNPL account. StarHub will be entitled to recover the Sign-Up Discount on a pro-rated basis if you (a) terminate the relevant StarHub mobile line during the BNPL repayment term, or (b) downgrade to a lower-tier 5G Unlimited+ Plan or 5G Platinum Plan. The value of the Sign-Up Discount that StarHub will be pro-rated based on the remaining number of months in the BNPL repayment term.
6. **PAssion Exclusive Deals:** PAssion cardholders who choose to pay for the Handset under a BNPL arrangement are eligible to enjoy various PAssion exclusive deals, as notified by the People’s Association (PA). You will be required to input the relevant promo code given by PA to apply the various discounts.
7. **Free 3-month SmartSupport subscription:** You will automatically receive a free 3-month subscription to SmartSupport upon purchase of a Handset during the Pre-Order Period. You may terminate the SmartSupport subscription at the end of the free subscription period. In the event that no action is taken at the end of the free subscription period, you will be charged the prevailing monthly fee for the SmartSupport subscription.

(C) Delivery Terms & Conditions

1. Delivery of the Handset is not available for new subscribers who do not have any existing mobile, broadband or entertainment subscriptions or accounts with StarHub or its Affiliates.
2. Once payment is made, the pre-order purchase is considered final, and no change/refund is allowed thereafter.
3. You must be present in person at the stated delivery address during the Selected Delivery Timeslot with your original NRIC/FIN to receive the Handset, failing which we will be entitled to abort the delivery attempt and require you to schedule a new delivery timeslot. StarHub shall not be liable for any loss or damage arising from or in connection with the delay in delivery under these circumstances.
4. Delivery is available within mainland Singapore (excluding any areas specified by StarHub or its delivery partners during the booking process) from 4 March 2026 only.
5. The Selected Delivery Timeslot can be rescheduled at a non-refundable charge of \$13.09 per truck roll. Notwithstanding StarHub's confirmation of the rescheduled delivery timeslot ("Rescheduled Delivery Timeslot"), StarHub does not guarantee that the pre-ordered Handset will remain in stock on the Rescheduled Delivery Timeslot.
6. In the event that additional deposit is required, we reserve the right to schedule (or re-schedule, if applicable) your delivery to allow for the deposit collection.
7. Any delivery timeslots offered during the pre-ordering process are only estimates, and no guarantee or warranty is made by us or our delivery contractor that an order will be delivered during the Selected Delivery Timeslot or Rescheduled Delivery Timeslot. We will not be liable for any loss or damage arising from or in connection with a delay in delivery of any Handsets or Services, howsoever caused
8. Delivery service does not include device set-up, configuration and/or data transfer. You may approach the handset manufacturer for any assistance on such matters.