Power on with StarHub and Win - iPhone 17 Contest ("Contest") - Terms & Conditions

1. Contest Period

- 1.1 The Contest is organized by StarHub Mobile Pte Ltd ("StarHub", "us" or "we").
- 1.2 The Contest begins on 19 September 2025, 0800 hours (GMT+8) and ends on 21 September 2025, 2359 hours (GMT+8) ("Contest Period").
- 1.3 The Contest is governed by these terms and conditions ("**Terms**"). By participating in the Contest, you confirm that you have read, understood, and agree to comply with these Terms. Failure to comply may result in disqualification and forfeiture of any prize.

2. Eligibility

- 2.1 This Contest is open to all StarHub customers who:
- a) Have purchased an **iPhone Air**, **iPhone 17**, **iPhone 17 Pro**, or **iPhone 17 Pro Max** (each an "**iPhone 17 device**") from StarHub;
- b) Have signed up for a **new or recontracted** 2-year Device plan, a Star Plan M or Star L plan with the iPhone 17 device via any **StarHub Shop** listed at <u>StarHub Store Locator</u> or through the **StarHub Online Store**;
- c) Have successfully submitted accurate personal particulars and answered all questions on the **Contest Microsite** at www.starhub.com/iphone-17-contest during the Contest Period.
- 2.2 This Contest is also open to Corporate Individual Scheme (CIS) customers.
- 2.3 This Contest is **not open to Business sign-ups**, unless otherwise specified.
- 2.4 StarHub employees and their immediate families are not eligible.
- 2.5 An eligible customer is referred to as a "Participant".

3. Contest Mechanics

- 3.1 To enter the Contest, Participants must enter their personal details and answer all questions on the **Contest Microsite**.
- 3.2 Each Participant is entitled to **one entry per** 2-year Device plan, Star Plan M or Star L plan with the iPhone 17 device purchase.

4. Contest Prizes ("Prizes")

4.1 The first **251 Participants** who correctly answer all questions will receive the following prizes:

- **First Prize**: a pair of AirPods Max (worth \$749)
- Next 50 Winners: eCapitaVouchers worth \$50
- Next 200 Winners: Ride vouchers worth \$20
- 4.2 Winners are responsible for any **additional costs** related to the use of the Prize, unless otherwise stated.
- 4.3 Prizes are **non-transferable**, **non-exchangeable**, and **not redeemable for cash** or other benefits. StarHub makes **no warranties** regarding the Prizes, including availability, quality, or fitness for purpose.
- 4.4 StarHub reserves the right to **substitute any Prize** with another of equal or greater value without prior notice.

5. Prize Collection

- 5.1 Winners will be selected on a **first come**, **first served** basis and notified via **SMS by 15 October 2025**.
- 5.2 To claim the First Prize, Winner must **confirm acceptance via email**. Failure to respond by the deadline stated in the SMS may result in disqualification and Prize forfeiture.
- 5.3 If a Winner is found to be ineligible or is disqualified, StarHub may **forfeit the Prize**, award it to a reserve winner, or donate it to a charitable organisation of StarHub's choice. StarHub is not responsible for **missed or unsuccessful notifications** due to a Winner's own non-compliance with these Terms.

6. Personal Data

- 6.1 By entering this Contest, you consent to StarHub and its partners collecting, using, or disclosing your personal data **solely for Contest administration purposes**.
- 6.2 You agree to the terms of the **StarHub Data Protection Policy**, available at: www.starhub.com/pdpp

7. General Terms

- 7.1 All decisions by StarHub regarding the Contest are **final and binding**. No correspondence or claims will be entertained.
- 7.2 StarHub shall not be liable to you for any direct or indirect **losses, damages, or expenses** arising from participation in the Contest or use of any Prize.
- 7.3 StarHub may at any time, at its sole discretion, **amend, suspend, or terminate** the Contest or modify these Terms without prior notice or liability.

- 7.4 In the event of inconsistencies between these Terms and any marketing materials related to the Contest, **these Terms shall prevail**.
- 7.5 If any provision in these Terms is deemed invalid or unenforceable, the remaining Terms shall remain in full force and effect.
- 7.6 These Terms are governed by the **laws of Singapore**, and any disputes shall be subject to the **exclusive jurisdiction of the Singapore courts**.