

Broadband + Mobile Bundle (“Promotion”)

1. The Promotion is valid from 12 March 2026 until a date determined by StarHub (**“Promotion Period”**) subject to the following terms and conditions.
2. The Promotion is only available in StarHub Shops.
3. The Promotion rates set out in Clause [4] (**“Promotional Rates”**) are extended to customers who complete a 5G Unlimited+ Mobile Transaction and a Broadband Transaction (each a “Bundle”) on the same calendar day during the Promotion Period, provided that either the 5G Unlimited+ Mobile Transaction or a Broadband Transaction is a New Sign-Up Transaction. For the purpose of this Promotion:

“5G Unlimited+ Mobile Transaction” means any of the following

- a) a new subscription to a 5G Unlimited+ Mobile Plan (excluding 5G Lite, 5G Senior and 5G Data-only Plans); or
- b) port-in a mobile line from third party telco to a 5G Unlimited+ Mobile Plan (excluding 5G Lite, 5G Senior and 5G Data-only Plans); or
- c) Upgrade from an existing StarHub mobile line (2-year plan or SIM-only plan) to a 5G Unlimited+ Mobile Plan (Core onwards).

“Broadband Transaction” means any of the following:

- a) a new Broadband Plan (5Gbps or 10Gbps), excluding new sign ups for HomeHub or Broadband Plans with other speeds; or
- b) recontract existing Broadband Plan (5 Gbps or 10Gbps), excluding recontract for HomeHub or Broadband Plans with other speeds.

“New Sign-Up Transaction” means, where applicable:

- a) a new Broadband Plan (5Gbps or 10Gbps), excluding new sign ups for HomeHub or Broadband Plans with other speeds; or
- b) a new subscription to a 5G Unlimited+ Mobile Plan (excluding 5G Lite, 5G Senior and 5G Data-only Plans).

4. The promotional bundle pricing for this Promotion is determined based on a combination of factors, including the number of existing eligible mobile or broadband plans held by the customer and any other applicable promotional or eligibility criteria as solely determined by StarHub. Any promotional Bundle price stated in advertising or promotional materials is the applicable price for eligible customers meeting the relevant criteria, unless expressly stated otherwise. The final price payable by the customer will be determined only after verification of the customer's eligibility and selected Bundle configuration at the point of sale in our StarHub Shops and will be explained by StarHub's sales advisors before the customer confirms the purchase. If the customer does not meet the applicable criteria for a stated promotional Bundle price, a different final price may apply.
5. The Broadband Plan (5Gbps and 10Gbps) in all Bundles is based on a contract for 24 months (**“Contract Term”**).
6. The transactions set out in the respective Bundles will not qualify for the Promotion if they are completed on different days, even if they occur during the Promotion Period.
7. If either the applicable 5G Unlimited+ Mobile Plan or Broadband Plan is terminated before the expiry of the Contract Term, customer must pay all applicable early termination fees as well as any outstanding fees or charges in accordance with your subscription agreement with StarHub, and customer will be charged StarHub's prevailing rates for the remaining service.

8. The StarHub Consumer General Terms & Conditions, relevant Service-Specific Terms & Conditions, and applicable fair usage policies (collectively, the “**Service Terms & Conditions**”) shall apply. In the event of any conflict or inconsistency between these Promotion terms and conditions and the Service Terms & Conditions, these Promotion terms and conditions shall prevail. StarHub reserves the right to amend, withdraw, or terminate the Promotion or these Promotion terms and conditions at any time without prior notice.