

STARHUB'S SERVICE SPECIFIC TERMS & CONDITIONS

FIFA World Cup Qatar 2022™ Pack (BUSINESS)

1. Service Specific Terms & Conditions

- 1.1 These are StarHub's Service Specific Terms & Conditions for our business customers who subscribed for FIFA World Cup Qatar 2022™, and together with any other terms and conditions that you and we have agreed or accepted from time to time, they form the Agreement between you and StarHub.
- 1.2 The Terms & Conditions: These Service Specific Terms & Conditions, together with the Business General Terms & Conditions (available at <https://www.starhub.com/about-us/legal-notices-and-terms/terms-and-conditions/business.html>), and other Service Specific Terms & Conditions form the terms of the contract between you, the customer, and us, StarHub (collectively the "**Terms & Conditions**"). You agree to use the Service in accordance with the Terms & Conditions and our policies, guidelines, instructions, notices and directions as may be prescribed by us from time to time.
- 1.3 Capitalised terms: Unless the context otherwise requires, all definitions and expressions used in these Terms & Conditions shall have the same meaning as the definitions and expressions used in the Business General Terms & Conditions.

2. FIFA World Cup Qatar 2022™ Pack Terms & Conditions

- 2.1 The subscription and exhibition of the FIFA World Cup Qatar 2022™ Pack include the FIFA World Cup Channel One (Ch 251) and FIFA World Cup Channel Two (Ch 252) (collectively known as "Channels").
- 2.2 The Channels will be provided by StarHub to you from 21 November 2022 to 18 December 2022. FIFA World Cup Qatar 2022™ Pack will cease broadcasting on the last day of final FIFA World Cup Qatar 2022™ match.
- 2.3 The service particulars and the applicable subscription rates payable by you in relation to the subscription of the FIFA World Cup Qatar 2022™ Pack shall be particularised in the Application Form executed by you. All subscription rates and charges quoted are subject to the prevailing GST rate.
- 2.4 Unless otherwise permitted by StarHub in writing, you shall not exhibit the FIFA World Cup Qatar 2022™ content (hereinafter "Content") in public (except at the Service Address) or collect any fees for the exhibition of the Content.
- 2.5 The exhibition of the Channels is restricted to the allocated number of Screens as specified in the Application Form. 'Screens' mean all devices or equipment (including but not limited to television screens, projectors and computers) which are capable of exhibiting the Channels.
- 2.6 The Channels will be exhibited on Ch 251 and Ch 252 for StarHub IPTV subscribers.
- 2.7 You must not have any outstanding accounts with us at the time of your application for subscription to the FIFA World Cup Qatar 2022™ Pack.
- 2.8 We reserve the sole and absolute discretion to determine your entitlement to this subscription and may decline any application for a subscription to the FIFA World Cup Qatar 2022™ Pack for any reason whatsoever.
- 2.9 The subscription Charges for the Channels cannot be pro-rated regardless of the actual date of subscription and approval of the Channels by StarHub. All payments made for the Channels shall not be refundable or exchangeable for other benefits-in-kind. There shall be no refunds if the Channels are cancelled.

- 2.10 For new subscribers/customers of the Channels who require StarHub to install the set-top boxes at their Service Address, StarHub will endeavour to install such set-top boxes at the Service Address in accordance with StarHub's standard installation lead-times.
- 2.11 If the Content is to be delivered or transmitted over StarHub's IPTV platform, your Service Address (at which the Content are to be received) must be connected to StarHub's Fibre network.
- 2.12 Corporate Outlets

2.12.1 In respect of corporate outlets, the subscription Charge for the Content is as follows:

Early Bird Price 29 Oct 2022 to 6 Nov 2022	One-time Charge (with 7% GST)
Normal Screen	\$2,956.80
Subsequent Normal Screen	\$2,076.80
Large Screen	\$5,156.80
Subsequent Large Screen	\$3,176.80

Usual Price 7 Nov 2022 to 18 Dec 2022	One-time Charge (with 7% GST)
Normal Screen	\$3,176.80
Subsequent Normal Screen	\$2,076.80
Large Screen	\$5,376.80
Subsequent Large Screen	\$3,176.80

2.12.3 For the purposes of this paragraph

- (a) a 'Standard Screen' means a Screen which is 50 inches and below in size, as measured diagonally across such Screen.
- (b) a 'Large Screen' means a Screen which is more than 50 inches in size but not greater than 85 inches, as measured diagonally across such Screen.

2.13 Access, View and Restriction of Use

2.13.1 Public exhibition of the Content is not allowed and an application for a commercial public screening license is required if the Content is to be exhibited under any of the following conditions:

- (a) Sponsoring (including but not limited to brand exposure for third parties) or other association rights.
- (b) The payment of an entry fee collected for the screening of the Content.
- (c) The generation of revenues or other commercial purposes (including but not limited to the sale of food and beverages).

2.13.2 If you are exhibiting or viewing the Content via set-top box, you understand that such exhibition or viewing is only permitted at the Service Address only and StarHub reserves the right to disable viewing or the use of the set-top box if we determine that any use, whether by you or another person, is a breach of these Terms & Conditions.

2.13.3 You may only access the Content in Singapore.

- 2.13.4 You acknowledge that your right to view or to exhibit the Content is subject to the terms and conditions of the contract entered between StarHub and licensor for the rights to the Content.
- 2.13.5 You agree to access the Content in accordance with all applicable laws, rules and regulations including restrictions on the use of the Content set out therein.
- 2.13.6 You agree not to archive, reproduce, distribute, modify, display, perform, publish, license, create derivative works from, offer for sale, or use content and information contained on or obtained from or through the subscription of FIFA World Cup Qatar 2022™ Pack.
- 2.13.7 You may, through FIFA World Cup Qatar 2022™ Pack, obtain or rely on certain apps, information, products or services which are supplied by third parties. We do not provide the apps or third-party information and do not represent or warrant the accuracy, correctness, completeness or timeliness of such third-party information.
- 2.14 You represent, warrant and covenant that:
- 2.14.1 you shall receive and exhibit the Content on the allocated number of TV sets/screens located at the Service Address only, as specified in the Application Form executed by you;
- 2.14.2 you shall exhibit the Content in their entirety without any cuts, alterations, deletions, modifications or superimpositions, including all titles, credits, logos and copyright notices;
- 2.14.3 you shall not, for any purpose whatsoever, alter, delete, modify, edit, supplement or circumvent any Contents or any part thereof in any manner whatsoever, including the insertion of crawlers, “squeezes”, on-screen identifications or advertisements either immediately before, during or after the exhibition of any of the Content or matches;
- 2.14.4 you shall not charge any payment or fee (such as admission fee), direct or indirect, for the viewing or exhibition of the Content at the Service Address;
- 2.14.5 you shall not appoint any sponsors or suppliers, or carry out or authorise any sponsorship activities for or in connection with the viewing or exhibition of the Content, or otherwise permit any commercial brands to be associated with the screening of the Content or any event at which the viewing or exhibition takes place;
- 2.14.6 you shall be responsible (at its own costs) for procuring and maintaining all requisite consents, licenses, permits and rights for the exhibition of the Content at the Service Address.
- 2.15 Unless otherwise specified, all promotions and plans set out herein are valid and available at the rates stated until such date as determined by us. We may from time to time suspend, terminate or change any of these Service Specific Terms & Conditions and/or the Services (whether in whole or in part) (including pricing and promotions) at our sole and absolute discretion, at any time, without prior notice and without any liability to you. All amendments shall be posted on our website and shall take effect from the date that they are so posted. Your continued use of the Services will be taken as acceptance thereof.