

STARHUB'S SERVICE SPECIFIC TERMS & CONDITIONS  
PROMOTION FOR MICROSOFT® 365 BUSINESS PREMIUM

**STARHUB'S SERVICE SPECIFIC TERMS & CONDITIONS**

**PROMOTION FOR MICROSOFT® 365 BUSINESS PREMIUM**

1. These are our Service Specific Terms & Conditions for the Promotion for Microsoft® 365 Business Premium and together with any other terms and conditions that you and we have agreed or accepted from time to time, they form the Agreement between you and StarHub.
2. These promotions are only available until such date as we may determine and may be amended or rescinded at any time, at our sole and absolute discretion.
3. These promotions cannot be used to offset existing subscription charges or outstanding balances due to StarHub.
4. After the end of any promotional subscription rate periods, your Microsoft® 365 Business Premium charges will revert automatically to the prevailing monthly subscription rate.
5. These promotions are non-exchangeable for cash or kind, are non-refundable and non-transferable.
6. Unless we specify otherwise, these promotions are not available with other discounts, promotions, special packages, or external offers.
7. 2-months Free Microsoft® 365 Business Premium Subscription Promo
  - 7.1 Eligibility: For new and existing StarHub Microsoft® 365 Business customers.
  - 7.2 Customers who qualify for 2-months Free Microsoft® 365 Business Premium Subscription Promo will enjoy a discount of up to \$608 throughout the contractual period.
  - 7.3 You are required to sign up with a minimum subscription of 10 new Microsoft® 365 Business Premium licenses to be eligible for this promotion.
  - 7.4 The discount is capped at \$608 (2 months monthly recurring Charges discount) and applicable for the first 10 Microsoft® 365 Business Premium licenses only.
  - 7.5 The Minimum Period of Service is 12 months for Microsoft® 365 Business Premium.
  - 7.6 After the end of any promotional subscription rate periods, your Microsoft® 365 Business Premium charges will revert automatically to the prevailing monthly subscription rate.
  - 7.7 Upon fulfilment of contract, Microsoft® 365 Business Premium license will be automatically renewed for another successive period of 12 months, unless either party gives the other party at least 30 days' written notice of termination prior to the expiry of the then current period.
  - 7.8 An early termination Charge will apply for Microsoft® 365 Business Premium in the event of any premature termination during the Minimum Period of Service.
  - 7.9 The promotion is not applicable for recontract.
  - 7.10 Promotion is valid till November 30, 2022.
8. 1-month Free Microsoft® 365 Business Premium Subscription Promo
  - 8.1 Eligibility: For new and existing StarHub Microsoft® 365 Business customers.
  - 8.2 Customers who qualify for 1-month Free Microsoft® 365 Business Premium Subscription Promo will enjoy a discount of up to \$152 throughout the contractual period.
  - 8.3 You are required to sign up with a minimum subscription of 5 new Microsoft® 365 Business Premium licenses to be eligible for this promotion.
  - 8.4 The discount is capped at \$152 (1-month monthly recurring Charges discount) and applicable for the first 5 Microsoft® 365 Business Premium licenses only.
  - 8.5 The Minimum Period of Service is 12 months for Microsoft® 365 Business Premium.
  - 8.6 After the end of any promotional subscription rate periods, your Microsoft® 365 Business Premium charges will revert automatically to the prevailing monthly subscription rate.
  - 8.7 Upon fulfilment of contract, Microsoft® 365 Business Premium license will be automatically renewed for another successive period of 12 months, unless either party gives the other

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party at least 30 days' written notice of termination prior to the expiry of the then current period.

- 8.8 An early termination Charge will apply for Microsoft® 365 Business Premium in the event of any premature termination during the Minimum Period of Service.
- 8.9 The promotion is not applicable for recontract.
- 8.10 Promotion is valid till November 30, 2022.

9. 30-days Complimentary Microsoft® 365 Business Premium

- 9.1 Eligibility: For new Microsoft® 365 Business Customers. It is only applicable for Microsoft® 365 Business Customers who doesn't have any Microsoft® 365 Business Premium subscription and didn't subscribe to Microsoft® 365 Business Premium previously.
- 9.2 Customers who qualify for 30-days Complimentary Microsoft® 365 Business Premium will enjoy 25 Microsoft® 365 Business Premium licenses for 30 days.
- 9.3 The 25 Microsoft® 365 Business Premium licenses will be auto terminated on the 30<sup>th</sup> day.
- 9.4 There would be no subscription fee and billing for 30-days Complimentary Microsoft® 365 Business Premium during the 30-days.
- 9.5 If customer wishes to continue using the license, customer will need to sign-up for Microsoft® 365 Business Premium contract with Minimum Period of Service of 12 months.