



StarHub SmartUC: In partnership with Cisco

STARHUB BUSINESS

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Your business communications are about to get a lot simpler

We are proud to partner with Cisco® to bring you Webex®—a fully integrated collaboration experience with advanced calling, messaging, and meetings capabilities all in one elegant app. With [StarHub SmartUC with Webex](#), streamline teamwork and produce great results, faster than ever.

Webex is a collaboration cloud-based service for calling, messaging, and meeting from any device. It includes HD video, voice, messaging, file sharing, screen sharing, and conferencing in one easy-to-use and secure application that can integrate with the other tools you use to simplify workflows.

Whether at home, on the go, or together in a meeting room, Webex brings everyone together to do exceptional work. Solve business challenges, build stronger relationships, integrate with your productivity tools, bring projects to completion—Webex has the collaboration tools you need to keep work moving forward.

Webex brings together your teams, your customers, and your work, all the time, everywhere. Call, message, meet, share. Do all of it, right from within a specific space.

Table 1. Features and benefits

FEATURE	BENEFIT
Any device	Webex works on PC and Macs, as well as iOS and Android tablets and smartphones giving you the option to choose how you want to work.
Always on	With persistent spaces, you never lose your content. Intuitive filters allow you to search across people, spaces, messages, and files to find what you need quickly.
Always secure	Webex keeps your information safe and secure with end-to-end encryption.

Key capabilities

Webex enhances three of the most common scenarios for communicating in the workplace—calling, messaging, and meeting—by bringing all the workstreams together in a single app. Use this collaboration app to facilitate secure and reliable collaboration with anyone, both inside and outside your company.

Cloud calling

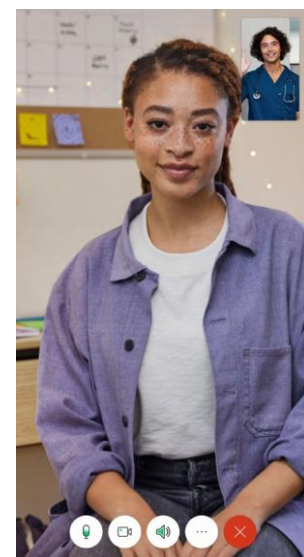
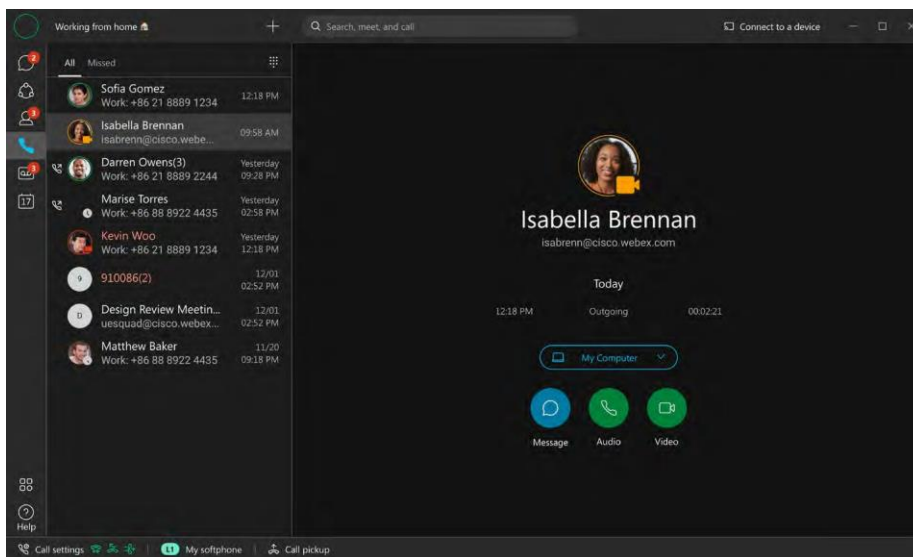


Figure 1. All the calling features you need on desktop and mobile with Webex

Table 2. Features and benefits

FEATURE	BENEFIT
Single number reach	Publish one business phone number and all your business calls will go to the device of your choice: desktop, tablet, or smartphone.
Wi-Fi calling	From our mobile app you can place and receive business calls using Voice over IP (VoIP) and the cellular network using your business phone number.
VoIP calling	Place and receive business calls using VoIP while roaming to avoid high roaming charges.
VoIP handover	Automatically keep your VoIP calls as you move between data networks, such as from Wi-Fi to LTE.
Multiple calls	Handle two calls at the same time and even merge them into a three-way conversation.
HD video	Use high-definition video and wideband audio codecs when you want to turn your audio call into a video call.
Corporate directory	Easily access your corporate directory, enabling you to find colleagues within seconds with a simple search from any device.
Call pull	Seamlessly move active calls from a desktop to mobile or the reverse with a single click, without interrupting your ongoing call.

Messaging

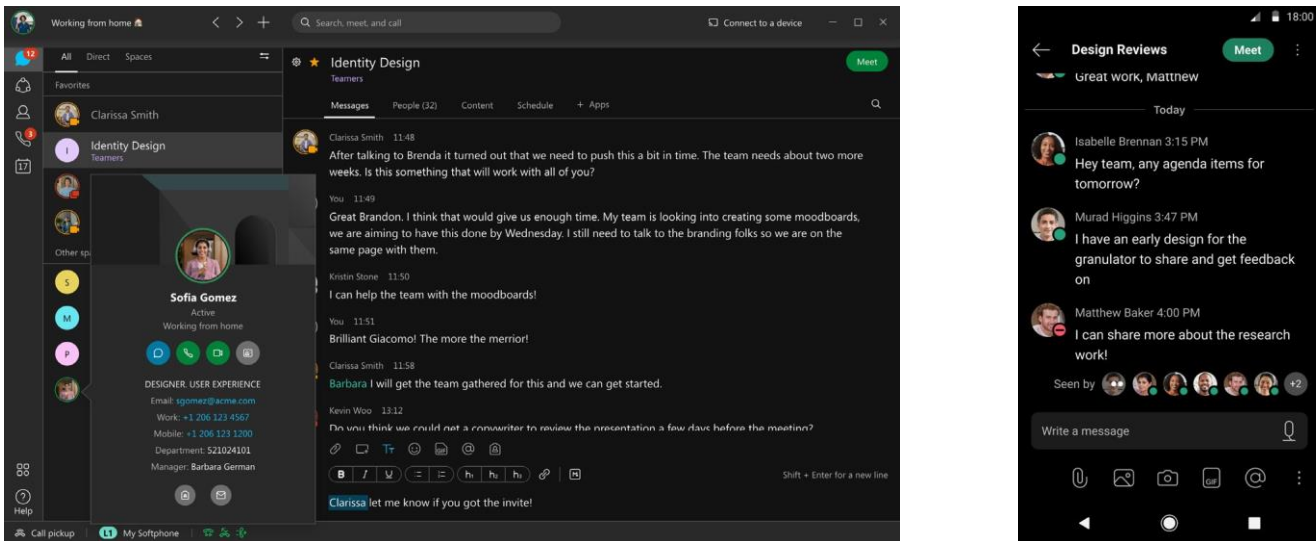


Figure 2. Easily connect 1:1 or with a group

Table 3. Features and benefits

FEATURE	BENEFIT
Direct and group chats	Enjoy extra flexibility with your chat messages: edit, delete, forward, flag for follow-up, quote, animated reactions, and threading.
Messaging capabilities	Messaging and file sharing integrated with your content and workflow.
History	Everything is saved within your spaces, so you never lose track of your chats and content; all are safely archived.
Notifications	Minimize distractions without missing critical updates by customizing your notifications so you only get alerts about messages that matter to you.

Table 3. Features and benefits

FEATURE	BENEFIT
Presence status	Smart presence lets you know when your colleagues' available, removing the guesswork from communicating.
Offline mode	View your messages and listen to your voicemail when you don't have a data network connection, so you can always stay productive.
External Collaboration	Collaborate with people outside your company by adding external parties directly to spaces and federating with other XMPP applications.

Meetings

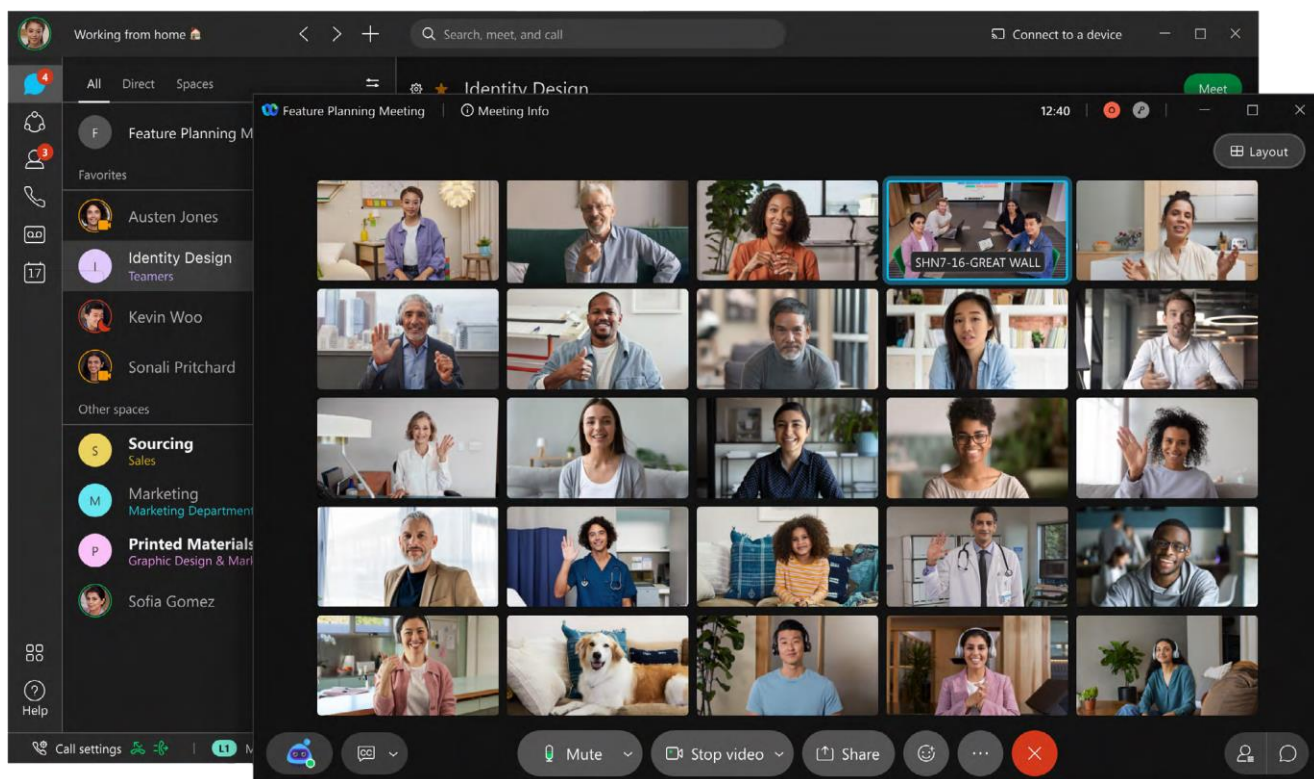


Table 4. Features and benefits

FEATURE	BENEFIT
Space meetings	<ul style="list-style-type: none"> Schedule a meeting or start an ad-hoc meeting with everyone in your space with a single click. And the bonus: everyone's a host so anyone in the space can start the meeting.
Personal meeting room*	<ul style="list-style-type: none"> Enjoy your own private and secure online meeting room with a dedicated phone number where teams can participate in HD audio, video, messaging, and screen sharing collaboration.
Screen sharing	<ul style="list-style-type: none"> Share your entire screen or just a specific app or a document, without additional downloads or separate web collaboration apps. Sharing can be done from your desktop and everyone can view it from a desktop, tablet, or smartphone. View in full screen or zoom in or out for better viewing.
In-meeting chat	<ul style="list-style-type: none"> During meetings, desktop, and mobile participants can chat with one another to increase meeting effectiveness.
Guest collaboration	<ul style="list-style-type: none"> Invite external people to join you in a multimedia collaboration session.
Recordings*	<ul style="list-style-type: none"> Record meetings for people who can't attend or for those who want to refer back to what was discussed. Recordings are conveniently stored in your individual or group space for future review.
Presenter controls*	<ul style="list-style-type: none"> Control various aspects of the meeting to manage the administrative side of the meeting.

*Advanced package requirements apply. Contact us to learn more.

Intelligent collaboration

Table 5. Features and benefits

FEATURE	BENEFIT
Spaces	Create dedicated spaces to bring together your teams, your customers, and your workflows. Add integrations to your key productivity apps to ensure you are always in the know.
Moderator control	Control who is joining specific spaces. Only you can add people to the space, and you get other privileges like being able to delete people’s messages or files.
File sharing	Simply drag and drop files with a colleague or in a space for your whole team and the files you receive are neatly organized, searchable, and saved. Integrate with key content management apps such as SharePoint and Box to work directly on documents from within your Webex spaces.
Whiteboarding	Sometimes a quick sketch explains an idea better than words. In Webex, you can create a whiteboard and draw on it to share your ideas. As you work and changes are saved automatically.
Intuitive search	Easily search across spaces, people, messages, and files to find what you need.
Reduced disruptions	Webex reduces noise disruptions with noise removal and speech enhancement.
Application integration	While you’re chatting, everything you share with a colleague or a group, such as email messages or files from other business applications, is there at your fingertips. Webex is pre-integrated with Office 365, G-Suite, Salesforce, and other popular applications. For a complete list, check the Webex App Hub.

System requirements for Webex

Webex is supported on specific versions of Windows, Mac, iPhone, iPad, Android, and web.

Review these system requirements to verify that you can use Webex on your computer, mobile device, or web browser.

Keep in mind that we don't support using Webex with pre-release or early release programs, such as the Apple Beta Software, Windows Insider Program, Google Android Beta, or any other similar programs.

The performance of the Webex app may also be influenced by other factors. For example, network connectivity or other applications on your devices may affect performance.

- Windows PCs recommended minimum system requirements. These requirements are continuously reviewed and may be revised.
 - Windows 7 Service Pack 1 and later; make sure your drivers are up to date. For further information on the latest drivers for some graphic products, see:
 - [How to find the latest compatibility for an AMD graphics product](#)
 - [NVIDIA driver downloads](#)
 - [Intel downloads for graphics drivers](#)
 - Intel Dual-Core CPU 2.XX GHz or AMD processor (2 GB of RAM minimum recommended)
- Mac recommended minimum system requirements. These requirements are continuously reviewed and may be revised.
 - MacOS 10.12 and later on a supported MacIntel CPI-based (2GB of RAM minimum recommended)
- iPhone and iPad—iOS 12.0 and later, and iPadOS 13.1 and later
- Android smartphones—Nougat 7.0 and later (2 GB of RAM required)
- Web—the last two major releases of one of these browsers: Google Chrome, Mozilla Firefox, Apple Safari, and Microsoft Edge on computers running Windows, Mac, or Linux

You can only use the calling and meetings features from the Webex for Web app using Firefox, Chrome, and Safari.

Feature and language support

Languages

Please visit this [Webex Help Center page](#) to learn about the languages supported.

Want to learn more about how to improve collaboration in the workplace?

Contact us at: business@starhub.com



For more information

Visit: www.starhub.com/smartuc-webex

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