

Application Form

Transfer of StarHub Services

(For StarHub TV, StarHub TV on Fibre, MaxOnline, MaxInfinity &/or Digital Voice Home/Global service **ONLY**)

Account Number	
Reason for Transfer	
Services to be Transferred (please tick / delete where applicable)	<input type="checkbox"/> StarHub TV <input type="checkbox"/> StarHub TV on Fibre <input type="checkbox"/> MaxOnline <input type="checkbox"/> MaxInfinity <input type="checkbox"/> Digital Voice Home / Global

Instructions: Please refer to the checklist and complete this form. The application will not be processed if the required documents are not provided. For enquiries, please call our Customer Care hotline at 1633, email to customerservice@starhub.com or fax to 6720 5000.

Part I - To Be Completed by Current Customer

Mr / Miss / Mrs / Dr / Co.	Name as in NRIC/FIN/Biz Reg.	NRIC/FIN/BIZ REG #
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	Contact No. (Home) Contact No. (Office)
<input type="text"/>	<input type="text"/>	<input type="text"/> <input type="text"/>
Address		Contact No. (Mobile)
<input type="text"/>		<input type="text"/>
<input type="text"/>		
<input type="text"/>	S <input type="text"/>	

For MaxOnline / MaxInfinity / Digital Voice Home / Digital Voice Global Service(s):

Tick here if the new customer will continue using your existing cable modem, voice-enabled cable modem integrated access device (IAD), or Fibre-ready Wireless Home Gateway. Please indicate the equipment ID in **Part II** of this form.

In consideration of the new customer named in Part II assuming all my rights, obligations and liabilities under my service agreement ("Agreement") with StarHub and complying with all the terms and conditions of the Agreement as if the new customer was a party to the Agreement in lieu of myself, I hereby:

1. Assign and transfer to the new customer all my rights, obligations and liabilities under the Agreement and accept StarHub's **refund to me of my credit balance and/or equipment deposit**, with effect from the effective date of this transfer (subject to receipt of deposit payment by the new customer);
2. Agree **to settle all outstanding amount(s) and other charges** (if any) payable under the Agreement and accrued up to the effective date of this transfer;
3. Agree to hand-over the equipment provided by StarHub under the Agreement to the new customer in good working condition upon the effective date of this transfer, failing which the equipment shall be deemed lost or damaged and I shall bear the standard charges as may be imposed by StarHub for the equipment; and
4. Understand that any unredeemed StarHub Rewards Points will be forfeited if not redeemed before the transfer of account takes effect.

I further acknowledge and agree that this Transfer Application is subject to StarHub's approval.

Signature of Current Customer

Date

Company Stamp (if applicable)

*Delete where applicable

APPLICABLE TERMS AND CONDITIONS: All terms and conditions herein, StarHub's Consumer General Terms & Conditions or Business General Terms and Conditions (as the case may be), Service Specific Terms & Conditions, and such other terms and conditions as may be agreed or accepted by you, shall apply. Your use or continued use of the service(s) provided under the Agreement will constitute acceptance of such terms and conditions. Please note that StarHub's Terms and Conditions can be found at www.starhub.com.

√ **Check List**

- Both current and new customers' information are fully furnished.
- Both current and new customers have signed this Transfer Application.
- Current customer's outstanding amount must be cleared before submitting this Transfer Application.
- A copy of new Customer's Singapore NRIC (front and back)/Employment Pass/ Business Registration Certificate/Company Incorporation Certificate is attached. Passport submissions will be rejected.
- A one time equipment deposit for StarHub TV and/or MaxInfinity Service will apply and be billed in new customer's subsequent bill.
- A one-time administrative fee of \$20.00 or \$30.00 for each service transferred will be billed to the new customer.
- Current customer's Hub Club membership, discounts for Hub Club (if any) will be terminated and StarHub Rewards Points will be forfeited once this application is processed. All Hub Club discounts, privileges and Rewards Points will not be transferred to the new customer.
- Current customer's primary and/or secondary WiFi service (if any) will be terminated once this transfer application is processed and the WiFi service will not be transferred to the new customer. New customer can register for WiFi service (subject to eligibility) 7 working days after this application has been processed.
- A new account number will be generated for the transferred service if the new customer does not have an existing Billing Account with StarHub and/or chooses to transfer the new service to the existing account (refer to Part II).
- For new customer, GIRO application should be submitted after receiving the first bill for the new account. You will be required to provide the Payment Code and Account Number which is available on the top right corner of page 1 of the bill
- New customer can apply for Recurrent Credit Card Payment by downloading the form online at www.starhub.com/support. Current customer has to complete GIRO / Credit Card termination form if the account is under any of the payment methods. Forms are available online at www.starhub.com/support.

Part III – For StarHub Use

Remarks:

Name Of Approving Officer

Authorised Signature

Date

* All prices are subject to prevailing GST.

^Digital Voice Home and Digital Voice Global must be applied under the new customer name only. Not applicable for corporate or company accounts. Business Registration Certificate/Company Incorporation Certificate will not be accepted.