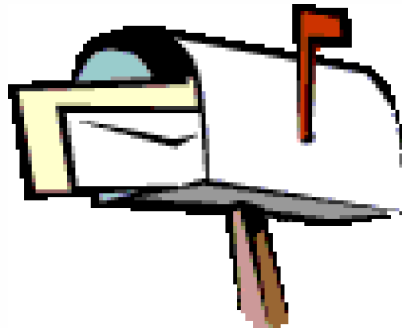
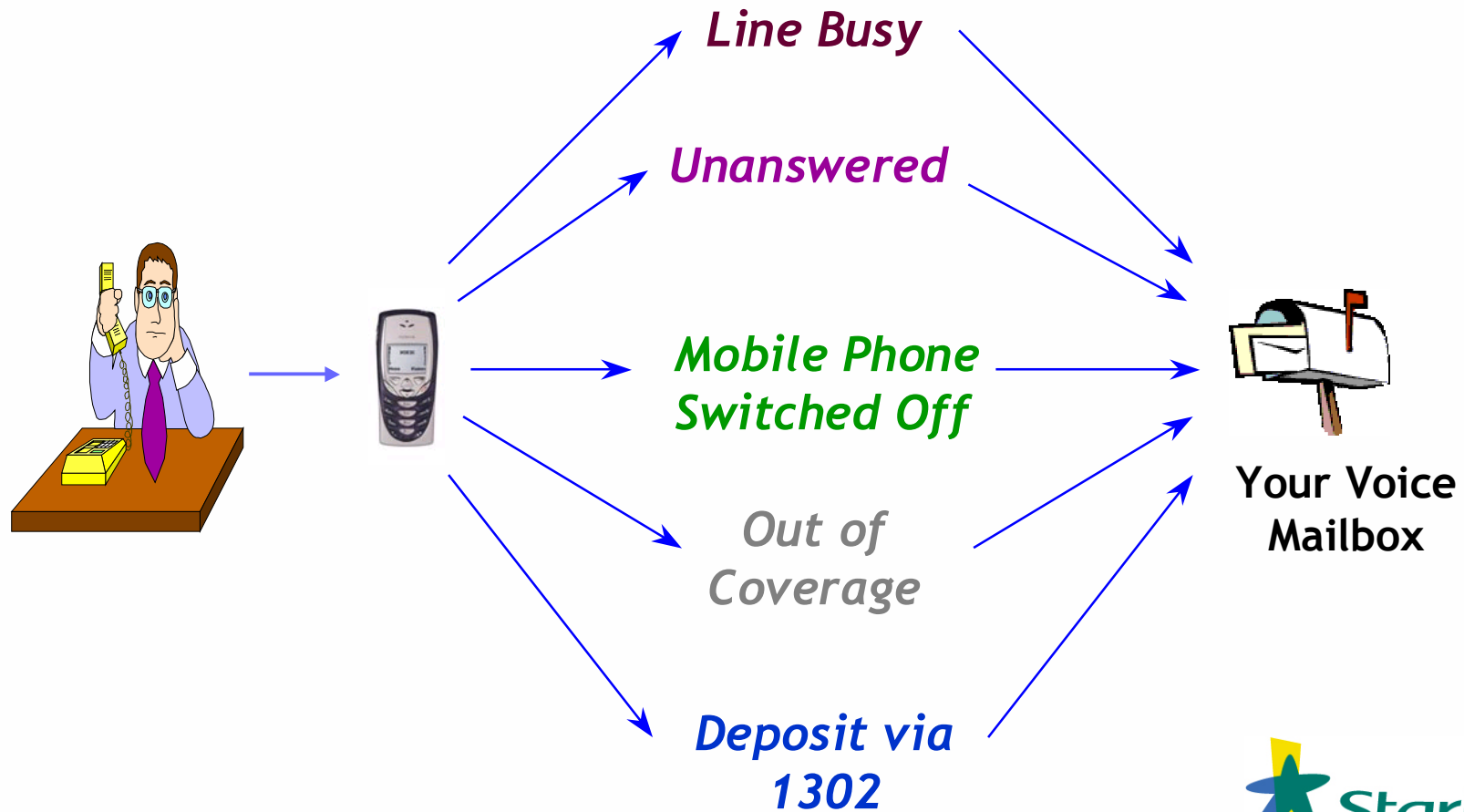

Managing Your StarHub Voicemail



VOICEMAIL DEPOSIT

“You will never have to miss any important calls.”

“The caller can now leave messages for you.”



RECEIVE NOTIFICATION FOR VOICE MESSAGES



**Message
Notification!**

You receive an SMS



**StarHub
Subscriber**

StarHub will notify you when a new voice message is received.

STEPS TO RETRIEVING YOUR VOICE MESSAGES



StarHub Subscriber

Dial **1303**
(For overseas calls, please dial **+65 98501303**)

Enter **<Password>** followed by **#**
(Default password is 8888)

Press **1** to access main menu



New messages will be played automatically when you enter your voice mailbox



Other Operators' subscribers

Dial **1303**
(For overseas calls, please dial **+65 98501303**)

Enter your **<Mobile number>** followed by **#**

Enter **<Password>#**
(Default password is 8888)

Press **1** to access main menu



New messages will be played automatically when you enter your voice mailbox



Fixed-line phone/payphone

HELPFUL TIPS FOR YOU

To access your Voice Mailbox,

- Dial **1303** (from overseas, dial **+65 98501303**)
- Enter your <**Mobile number**>, followed by **#**
(Skip this step if you are retrieving from your StarHub Mobile Phone)
- Enter your <**Password**>, followed by **#**

In your Voice Mailbox, you can

- Press ***** to cancel current function
- Press ****** to get additional help instructions
- Press *** 1** to return to the main menu
- Press *** 2** to re-enter/switch to another mailbox
- Press *** 9** to end the call to your mailbox

PASSWORD FOR PRIVACY & SECURITY



Every voice mailbox is secured by a Password.

Please change the default password once your voice mailbox has been activated.

Steps to change your Voice Mailbox's Password

- Dial **1303** and log into your mailbox
- Press **8** to access your personal option menu
- Press **2** to access your Security Code option
- Press **3** to modify your password. (4 to 7 digits number)
- Press **#** to confirm the new password

*If you have forgotten your password, simply call 1633 or
+65 68201633 to reset your password to default (8888)*

Adding the personal touch to your mailbox



IF you have not recorded any Name Response or Personalised Greeting, your caller will be greeted with

Your have reached the mailbox number 9xxxxxxx,
please leave your message after the tone

Access your Voice Mailbox to record
your name,

Dial **1303** and log into your mailbox
Press **2** to access your Greeting menu
Press **3** followed by **3** to record your name
(eg John) after the tone
Press **#** to confirm



*With the recorded Name Response,
the caller will be greeted with*

You have reached **JOHN**, please leave
your message after the tone

Access your Voice Mailbox to personalise
your greeting,

Dial **1303** and log into your mailbox
Press **2** to access your Greeting menu
Press **2** followed by **3** to record your
personalised greeting after the tone
Press **#** to confirm



*With the recorded Personalised Greeting, caller
will hear what has been recorded (for eg.)*

This is John, I am unable to take your call right
now. Please leave a message. Thanks

Voicemail Plan

No	Feature	Voicemail	Enhanced Voicemail	Power Mail
1	Number of Messages	5	20	25
2	Duration Per Message	1 minute	2 minutes	1.5 minutes
3	Message Retention for new messages	4 days	5 days	7 days
4	Message Retention for saved messages	2 days	4 days	3 days
5	Notification when mailbox is full	Yes	Yes	Yes
6	Automatic Callback	No	No	Yes
7	Greetings	1 Personalised Greeting	1 Personalised Greeting	4 Personalised Greetings
8	Wake-up Call Service	No	No	Yes
9	Language	Default - English	Choose either English or Chinese during the service registration	Choose either English or Chinese during the service registration
10	Message Re-directing	Yes - Voice Messages	Yes - Voice Messages	Yes - Voice & Fax Messages
11	Message Forwarding	No	No	Yes - Voice & Fax Messages
12	Message Broadcast List	No	No	2 Lists. Can programme up to 5 Local Numbers each list.
13	Fax capability	No	No	Yes
14	Web Interface	No	No	Yes
15	Additional Message Devices (other than SMS Notification)	No	No	Yes - 2 Devices (Other Mobile/ Fixed Line Phones)
16	8 digits Local Outdials	No	No	Yes
17	Registration Fee	Free	S\$10	Waived
18	Monthly subscription	Free	S\$5	S\$6

