

Application Form

Transfer of StarHub Services (For StarHub TV, MaxOnline, Digital Voice Home & Digital Voice Global Subscription Accounts only)

Customer Number	
Reason for Transfer	
Services to be Transferred (please tick where applicable)	<input type="checkbox"/> StarHub TV / DTTV <input type="checkbox"/> MaxOnline <input type="checkbox"/> Digital Voice Home <input type="checkbox"/> Digital Voice Global

Instructions: Please refer to the checklist and complete this form. The application will not be processed if the required documents are not furnished. For enquiries, please call our Customer Care hotline at 1633, send an email to customerservice@starhub.com or fax to 6720 5000.

Part I - To Be Completed by Current Customer

Mr / Miss / Mrs / Dr / Co.	Name as in NRIC/FIN/Biz Reg.	NRIC/FIN/BIZ REG #
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>
Address	Contact No. (Home)	Contact No. (Office)
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	Contact No. (Mobile/Pager)	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>

For MaxOnline / Digital Voice Home / Digital Voice Global Service(s):

Tick here if the new customer will continue using your existing cable modem, voice-enabled cable modem or integrated access device (IAD). Please indicate the MAC ID in **Part II** of this form.

In consideration of the New Customer named in Part II assuming all my rights, obligations and liabilities under my service agreement ("Agreement") with StarHub and complying with all the terms and conditions of the Agreement as if the New Customer was a party to the Agreement in lieu of myself, I hereby:

- (please tick where applicable):
 - authorise StarHub to discontinue **my monthly recurring payment by credit card or GIRO** (if applicable) upon the above stated effective date of this transfer to the New Customer; and
 - assign and transfer to the New Customer all my rights, obligations and liabilities under the Agreement (including **my credit balance** and/or **equipment deposit**), with effect from the effective date of this transfer; **OR**
 - assign and transfer to the New Customer all my rights, obligations and liabilities under the Agreement and **refund to me my credit balance or equipment deposit**, with effect from the effective date of this transfer (subject to receipt of deposit payment by the new customer);
- agree to **settle all outstanding service fees and other charges** (if any) payable under the Agreement and accrued up to the effective date of this transfer;
- agree to hand-over the Equipment provided by StarHub under the Agreement to the New Customer in good working condition upon the effective date of this transfer, failing which the Equipment shall be deemed lost or damaged and I shall bear the standard charges as may be imposed by StarHub for the Equipment; and
- understand that my primary and/or secondary WiFi service (if any) will cease upon the effective date of this transfer and that the WiFi service will not be transferred to the New Customer.
- understand that any unredeemed StarHub Rewards Points will be forfeited if not redeemed before the transfer of account is effected.

I further acknowledge and agree that this Transfer Application is subject to StarHub's approval.

_____ Signature of Current Customer	_____ Date	_____ Company Stamp (if applicable)
--	---------------	--

NB: The fees chargeable under the Agreement will not be pro-rated.

Part II - To Be Completed by New Customer

To merge Current Customer's account to your account, please indicate your Customer Number: _____

Mr / Miss / Mrs / Dr / Co.	Name as in NRIC/FIN/Biz Reg.	Email Address
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>
Service Address	NRIC/FIN/BIZ REG #	
<input type="text"/>	<input type="text"/>	
<input type="text"/>	Date of Birth (dd/mm/yyyy)	
<input type="text"/>	<input type="text"/>	
<input type="text"/>	Contact No. (Home)	Contact No. (Office)
<input type="text"/>	<input type="text"/>	<input type="text"/>
Billing Address (if different from Service Address)	Contact No. (Mobile/Pager)	
<input type="text"/>	<input type="text"/>	
<input type="text"/>	<input type="text"/>	
<input type="text"/>	<input type="text"/>	
<input type="text"/>	<input type="text"/>	
<input type="text"/>	<input type="text"/>	

MAC ID (Please complete if application includes MaxOnline / Digital Voice Home or Global)

I, hereby:

1. agree, covenant and undertake to assume all the rights, obligations and liabilities of the current customer under the Agreement and to comply with all the terms and conditions of the Agreement as if I were a party to the Agreement in lieu of the current customer, with effect from the effective date of this transfer;
2. agree to **fulfill the minimum contractual subscription period if the service(s) is/are currently tied to a promotional contract**, and understand that the applicable charges will be charged to me if the service(s) is/are terminated prematurely;
3. understand that the transfer date will be advised by StarHub;
4. acknowledge that the equipment provided by StarHub under the Agreement was handed to me in good working condition;
5. acknowledge that **an equipment deposit of \$250.00 for StarHub Digital Cable subscription** is required if I hold an employment pass, or am a work permit, student pass or foreign passport holder, and this amount will be billed in my subsequent invoice;
6. agree to pay a non-refundable **\$20.00 administrative fee for each service** to process this Transfer Application and this amount will be billed in my subsequent invoice. **\$30.00 administrative fee for each service** applies for transfer application to a Business Registration Number (BRN) applicant;
7. enclose a copy of my Singapore NRIC (front and back)/Employment Pass/Business Registration Certificate/Company Incorporation Certificate; and
8. understand that I can register for WiFi service 7 working days after this Transfer Application is completed.

Signature of New Customer

Date

Company Stamp (if applicable)

APPLICABLE TERMS AND CONDITIONS: All terms and conditions herein, StarHub's Terms & Conditions for Info-communications Services and such other terms and conditions as may be agreed or accepted by you shall apply. Your use or continued use of the service(s) provided under the Agreement will constitute acceptance of such terms and conditions. Please note that StarHub's Terms and Conditions for Info-communications Services can be found at www.starhub.com.

√ Check List

- Both current and new customer's information are fully furnished.
- Both current and new customer has signed this Transfer Application.
- Current customer's outstanding amount must be cleared before submitting this transfer application.
- A copy of new Customer's Singapore NRIC (front and back)/Employment Pass/ Business Registration Certificate/Company Incorporation Certificate is attached. Passport submissions will be rejected.
- If current customer is on a recurring payment mode, please tick the box "*authorise StarHub to discontinue **my monthly recurring payment by credit card or GIRO** (if applicable)...*" to cancel this payment mode.
- New customer must pay an equipment deposit of \$250.00 for StarHub Digital Cable subscription if the new customer holds an employment pass, or work permit, student pass or foreign passport. This one-time amount will be billed in our subsequent invoice.
- An administrative fee of \$20.00 or \$30.00 for each service transferred will be billed to the new customer .
- Current customer's Hub Club membership, discounts for Hub Club (if any) will be terminated and StarHub Rewards Points will be forfeited once this application is processed. All Hub Club discounts, privileges and Rewards Points will not be transferred to the new customer.
- Current customer's primary and/or secondary WiFi service (if any) will be terminated once this application is processed and the WiFi service will not be transferred to the new customer. New customer can register for WiFi service (subject to eligibility) 7 working days after this application has been processed.

Part III – For StarHub Use

Remarks:

Name Of Approving Officer

Authorised Signature

Date

* All prices are subject to prevailing GST.

^Digital Voice Home and Digital Voice Global must be applied under the new customer name only. Not applicable for corporate or company accounts. Business Registration Certificate/Company Incorporation Certificate will not be accepted.