

Field Engineer Charges

With Effect From 1st September 2003

You have the Power



FE Charges for StarHub Fixed Service Products

Description	Charges
Transportation (per trip)	\$50
Charge Rate (per hour)	\$120
Cancellation Charge for dispatch-in-progress	\$100
After Office Hour (Including Saturday, Sunday and Public Holidays)	x 1.5 of hourly rate

Normal Working Hour

Monday to Friday

8:00am to 5:30pm

*Note

Minimum Charging Time: 1 hour

Incremental charging unit = 1/2 hour

The above charges are applicable to the following services:
Domestic Leased Circuit, Domestic ATM/FR, Voice, ISDN,
IDD, MSS, ADSL, IP.Q, & Internet Leased Circuit only.



Subject to change without notice
All prices are subject to GST.

Version 1.11
Private and Confidential