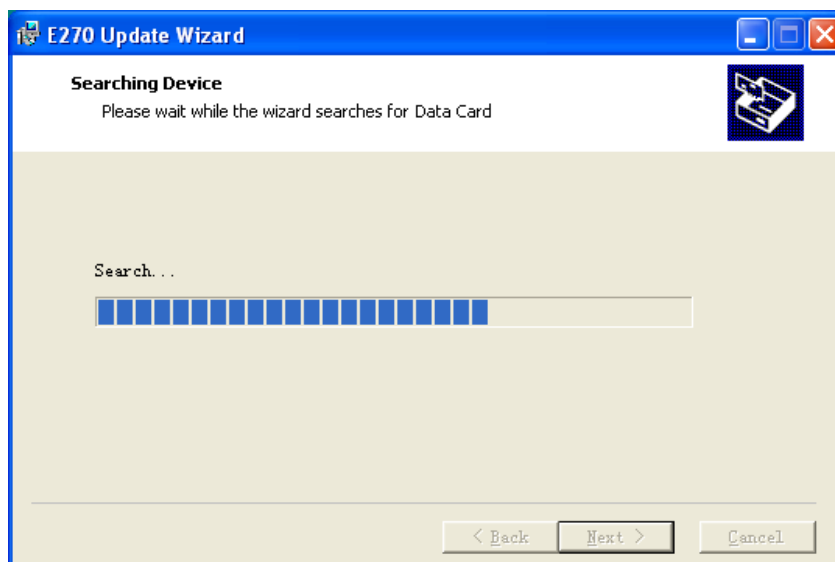


## E270 Firmware Upgrade Procedure

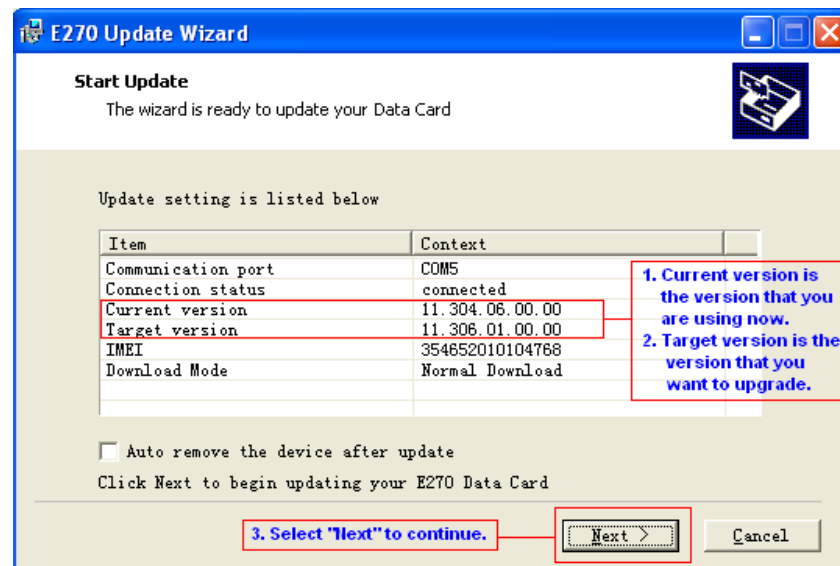
1. Connect the E270 to your computer.
2. [Exit](#) the [StarHub](#) program.
3. Double click the file [E270Update\\_11.415.05.03.00.B409.exe](#) which you download from website earlier. Then you will see as below screen.
  - i). Select “[I accept the agreement](#)”. As figure shown below.
  - ii). Select “[Next](#)” to continue. As figure shown below.



4. It will start to search the E270 as figure shown below and wait till it finishes loading.



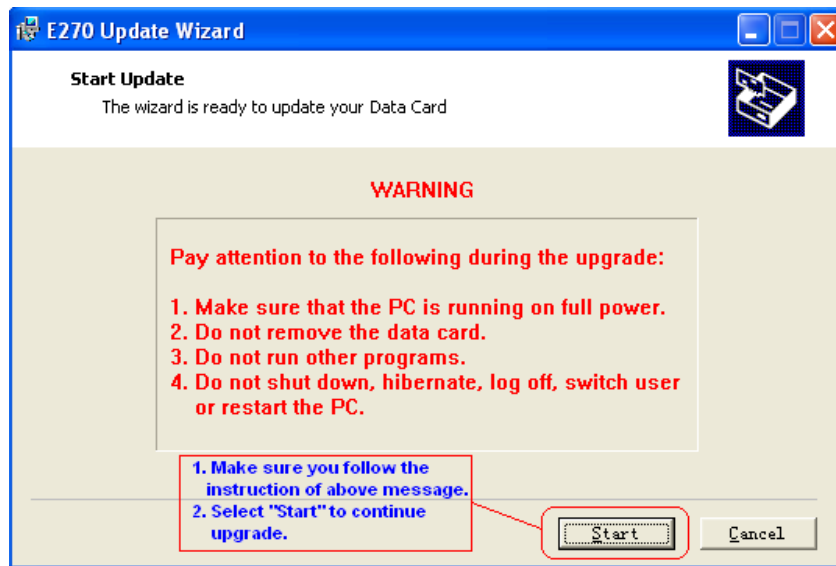
5. Once you see this figure below, it means that E270 has been detected. You can view the firmware version of current and target. Select “Next” to continue.



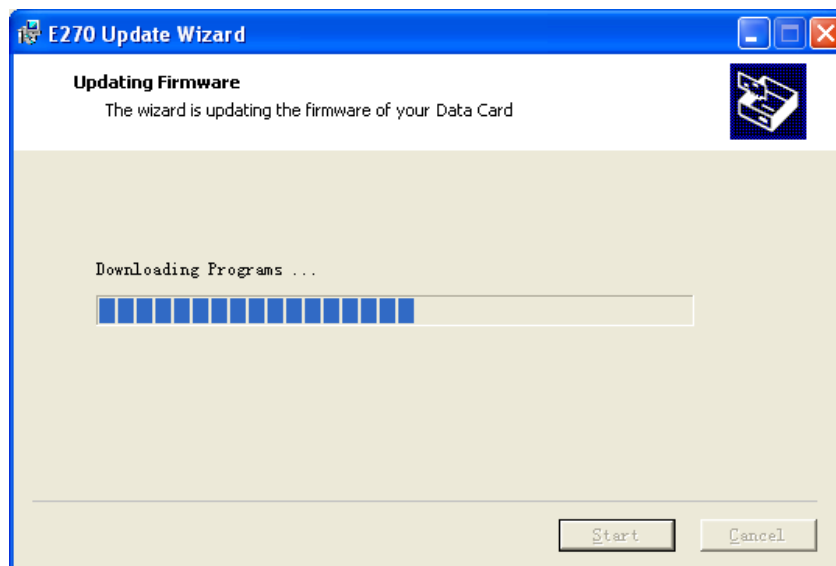
Note: If you see this error message prompt, this means that it did not detect the E270. You should then unplug and plug in the E270 again and retry. Repeat the step 1 to 5.



6. A **warning window** will then pop- up. Please make sure you follow the instruction. Otherwise you will damage the E270. Select “**Start**” to begin firmware upgrade.



7. Wait till the upgrade process is complete.



8. The figure below will show you that the update process is completed. Select “OK” and “Finish” to complete the firmware upgrade.

