

**STARHUB'S SERVICE SPECIFIC TERMS & CONDITIONS**  
**GLOBAL CONFERENCING SERVICES**

These are our Service Specific Terms & Conditions for Global Conferencing Services, and together with any other terms and conditions that you and we have agreed or accepted from time to time, they form the Agreement between you and StarHub.

**1. Our Rights**

- 1.1 The Direct-Dial-In number or such other telephone number that may be allocated to you for the Services, belong to us and you will have no rights to these telephone numbers except for the sole purpose of using the Services in accordance with this Agreement. You cannot sell or agree to transfer these telephone numbers to anyone else. You must not apply or try to apply for registration of these telephone numbers as trademarks, whether on their own or together with any word or mark.
- 1.2 We may, for commercial, operational or technical reasons or compliance with any requirement of the relevant Regulatory Authority or other authority, withdraw or change any telephone number allocated to you. In such an event, we will endeavour to give you reasonable notice.
- 1.3 We may, in our discretion, change the PIN or the password for the Services and we will notify you of such change.
- 1.4 Your right to use any telephone number allocated to you will be withdrawn upon the suspension or termination of the Services.

**2. Consent**

- 2.1 You agree to allow us to identify you as a client in our marketing communication materials for the Services.

**3. Meanings**

This paragraph 3 sets out how certain words and phrases are used in this Agreement. Terms used but not defined in these Service Specific Terms & Conditions shall have the respective meanings given to them in the Business General Terms & Conditions.

**What these words mean in this Agreement**

- 3.1 **"Services"** refers to the following StarHub conferencing services provided by StarHub Ltd (Reg. No. I99802208C) and/or the relevant Affiliate:
  - 3.1.1 Audio Conferencing / Multimedia Conferencing  
Types of service:
    - 3.3.1.1 On Demand (Audio);
    - 3.3.1.2 Web Meeting;
    - 3.3.1.3 Event Call; and
    - 3.3.1.4 Multimedia Conferencing Service includes Web Meeting via Microsoft LiveMeeting® used in conjunction with On Demand (Audio) call type.
  - 3.1.2 Multipoint Videoconferencing ("**Videoconferencing**")  
Types of service:

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3.3.2.1 Videoconferencing is available as exclusively Videoconferencing, or in a Hybrid Meeting format, combining both video and audio-only sites into a single videoconference.

3.3.2.2 We will provide the Videoconferencing services to you on a 24-hour, seven (7) days per week basis. Such services include scheduling, conference reservations, operator assistance, calling conference participants and handling conference changes and cancellations.

3.2 **"Videoconferencing"** shall have the meaning set out in paragraph 3.1.2.